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PROFESSIONAL SUMMARY

Business intelligence and financial systems leader with 10+ years inside a \$2.2B+ multinational manufacturing group, owning the governed data layer between systems of record and the figures leadership, auditors, and banks act on. Combines hands-on command of the full financial cycle with data engineering and production AI, and leads a team of analysts across the United States and EMEA.

PROFESSIONAL EXPERIENCE

Senior Business Intelligence and Financial Systems Specialist

INDEVCO North America, Inc.

Virginia, United States

02/2022 - Present

- Architected and owns the governed analytics platform for 25+ business units across three continents, consolidating seven systems of record, OPC plant telemetry, and live market price feeds into one multi-terabyte warehouse: Oracle, Microsoft Dynamics, FoxPro, OAS, FreightView, Quickbase, and Sage.
- Grew platform use to 2.45 million sessions since 2022, rising 24% a year, and more than 90,000 monthly report views, by replacing manual Excel reporting with certified self-service analytics.
- Mentors and leads a team of analysts across the United States and EMEA, reviewing deliverables and running code reviews through Git pull requests and CI/CD.
- Governs financial data through reconciliation to source systems, validation rules, access controls, and single metric definitions, so internal reporting and external reporting for auditors and banks tie back to the ledger.
- Works with controllers through month-end and year-end close, reviewing trial balances and general ledger activity, consolidating results with intercompany eliminations, and producing the income statements, balance sheets, and P&Ls behind reported results.
- Built Python automation that pulls data from AWS S3, ERPs, and external services, posts journal entries to the Oracle General Ledger, and applies anomaly detection and fuzzy matching so only true exceptions reach accountants.
- Designed and deployed a production AI agent on Anthropic Claude and Model Context Protocol that answers data requests and drafts reporting narratives, with every figure computed by the governed data layer so answers stay auditable.
- Projects month-end results early using ARIMA, SARIMA, and Monte Carlo forecasting, analyzes variances during the month and at close, and helped build the annual operating plan approved by the board.
- Designed the conforming layer that reconciles machine-level OPC line telemetry with the accounting ledger, putting produced volume and financial margin on one reconciling view for operations and finance.
- Owned a customer rebate program end to end, integrating partner sales data so volumes were measured rather than reported, and reconciling monthly accruals and settlements so the liability was visible as it built.
- Administers the enterprise Qlik estate, including licensing, environments, and security model, and drives its migration to Qlik Cloud.

Business Intelligence Specialist

NAPCO National

EMEA

05/2017 - 02/2022

- Deployed enterprise financial and manufacturing reporting across eight countries on three continents, including Saudi Arabia, the United Kingdom, the United Arab Emirates, Egypt, Greece, Cyprus, Bahrain, and Lebanon.
- Led the migration from an on-premise proprietary BI platform to Qlik SaaS, covering tool evaluation, capacity planning, access model redesign, content migration, and user enablement.
- Unified Microsoft Dynamics, Oracle JD Edwards, and Salesforce into centralized reporting models and built the ETL workflows that maintained them.
- Mapped and implemented Nielsen market research data into Oracle JD Edwards, establishing the standard for onboarding third-party data sources.
- Integrated Google Analytics with sales data to measure customer behavior and campaign performance.
- Built commercial reporting on Oracle Eloqua marketing automation and e-commerce platform data, giving sales and marketing teams visibility of campaign and online sales performance.

Project Manager

Born Interactive

Lebanon

03/2015 - 04/2017

- Managed web development portfolios exceeding \$10 million, coordinating developers and clients through agile sprint cycles.
- Designed the Snowflake database schemas and data models underpinning client web and e-commerce platforms.
- Served as the in-house Magento and WordPress specialist, building storefronts and integrating them with payment, inventory, and third-party services.

Software Engineer

BMW

Lebanon

01/2013 - 03/2015

- Developed and modified embedded ECU and DME software, working at binary and HEX level on the calibration tables that govern engine, transmission, and system behavior.
- Captured and analyzed high-frequency telemetry from vehicle datalogs to diagnose faults and validate that software changes produced the intended result.
- Reverse-engineered undocumented firmware structures and used manufacturer toolchains including NCS Expert for module coding and vehicle configuration.

SKILLS

Financial Accounting: General ledger, chart of accounts mapping, trial balances, month-end and year-end close, consolidation, intercompany eliminations, provisions, GAAP, annual operating plan, variance analysis

Data Engineering: Python, advanced SQL, dbt, ETL and ELT, dimensional modeling, data warehousing, multi-terabyte data processing, REST APIs, reverse ETL

Governance and Quality: Data governance, reconciliation and validation controls, automated data testing, freshness monitoring, anomaly detection, fuzzy matching, access controls

AI and Forecasting: Large language models, Anthropic Claude, Model Context Protocol, prompt libraries, LLM evaluation, ARIMA, SARIMA, Monte Carlo simulation, A/B testing

BI and Reporting: Qlik Sense, Qlik Cloud, Power BI and DAX, Tableau, Looker, self-service analytics, advanced Excel

Systems and Cloud: Oracle Fusion, Oracle JD Edwards, EPM, Microsoft Dynamics AX and 365, Sage, Salesforce, HubSpot, Oracle Eloqua, AWS (S3), Microsoft Azure, Snowflake

Practice and Leadership: Git, code reviews, CI/CD, design documents, Agile, Jira, Microsoft Project, team leadership across the United States and EMEA

EDUCATION

Western Governors University

Master of Science, Data Analytics

United States, 01/2025

Notre Dame University

Bachelor of Science, Computer Science

Lebanon, 05/2018

PROFESSIONAL DEVELOPMENT

Project Management Foundations, Project Management for Entrepreneurs, Agile Foundations, and AI in project management, approved by the Project Management Institute (PMI), 2024 to 2026

Financial Analysis and Business Projections, continuing professional education registered with NASBA, 03/2026

Additional coursework in Microsoft, Google, and Oracle technologies, 02/2026